

WeKare Pain Relief Cooling Cream

Menthol 5.91 %w/w, Methyl Salicylate 25.00 %w/w

What is in this leaflet

1. What WeKare Pain Relief Cooling Cream is used for
2. How WeKare Pain Relief Cooling Cream works
3. Before you use WeKare Pain Relief Cooling Cream
4. How to use WeKare Pain Relief Cooling Cream
5. While you are using it
6. Side effects
7. Storage and Disposal of WeKare Pain Relief Cooling Cream
8. Product Description
9. Manufacturer and Product Registration Holder
10. Date of revision
11. Serial Number

What WeKare Pain Relief Cooling Cream is used for

For symptomatic relief of muscular aches and pains and stiffness including backache, lumbago and fibrositis.

How WeKare Pain Relief Cooling Cream works

It contains methyl salicylate and menthol. Menthol dilates the blood vessels causing a sensation of coldness, followed by an analgesic effect. Menthol also acts as a penetration enhancer, increasing the penetration of drugs when applied on the skin, to give a faster onset of action. Methyl salicylate is used topically as a counter irritant. Upon application, it is absorbed through the skin and is applied for the relief of rheumatic pain and muscle or joints pain.

Before you use WeKare Pain Relief Cooling Cream

- When you must not use it

Do not use it in patients with aspirin or salicylate idiosyncrasy.

Do not use it if you are allergic to any ingredients of WeKare Pain Relief Cooling Cream.

Pregnancy and lactation

Do not use WeKare Pain Relief Cooling Cream if you are pregnant, trying to get pregnant or think you may be pregnant. Do not use WeKare Pain Relief Cooling Cream if you are breast-feeding.

Ask your doctor or pharmacist for advice before taking any medicine.

- Before you start to use it

Initially apply a small amount to a limited skin area and observe whether there is discomfort or itch before applying to a larger skin area. Discontinue use if irritation develops.

Please follow the advice of the doctor or pharmacist.

- Taking other medicines

Please inform the doctor or pharmacist if you are taking other medicines.

For patient taking warfarin, excessive application on to the skin for muscle or joint pains may increase the chances of bleeding.

How to use WeKare Pain Relief Cooling Cream

- How much to use

Gently massage a sufficient amount of the cream onto the affected area, not more than 3 to 4 times a day.

For external use only.

Follow all directions given to you by your doctor and pharmacist carefully. They may differ from the information contained in this leaflet. If you do not understand the instructions on the label, ask your doctor or pharmacist for help.

- When to use it

Please follow the advice of the doctor or pharmacist.

- How long to use it

Please follow the advice of the doctor or pharmacist.

- If you forget to use it

Apply the missed dose as soon as you remember. If it is almost time for your next dose, wait until then to apply the medicine and skip the missed dose. Do not apply a double dose to make up for the missed dose.

- If you use too much (overdose)

Overdose is unlikely when used as recommended.

If applied to a large area of skin, or in the unlikely event of oral ingestion, the product may cause systemic effects depending on the amount absorbed. Treatment of overdose should be supportive and symptomatic.

While you are using WeKare Pain Relief Cooling Cream

- Things you must do

Do not apply to open wounds or damaged skin. Do not apply over large areas of the body or bandage or use with heating pads. If symptoms persist or in children under 12 years old, consult your doctor.

- Things you must not do

Do not take any new medicines without consulting your doctor.

- Things to be careful of

Ask your health care provider any question you may have about how to use WeKare Pain Relief Cooling Cream.

Side effects

Skin irritation, contact dermatitis, rash, itching, redness or swelling, burning or stinging sensation may occur.

May cause hypersensitivity/ allergic reactions in some individuals with sensitive skin.

You may report any side effects or adverse drug reactions directly to the National Centre for Adverse Drug Reaction Monitoring by visiting the website npra.gov.my [Consumers -> Reporting Side Effects to Medicines (ConSERF) or Vaccines (AEFI)].

WeKare Pain Relief Cooling Cream

Menthol 5.91 %w/w, Methyl Salicylate 25.00 %w/w

Storage and Disposal of WeKare Pain Relief Cooling Cream

- Storage

Store below 30°C. Protect from light.

Keep out of reach of children.

Do not use this product after the expiry date or if the tube is leaking or the tube nozzle cover is broken.

- Disposal

Medicines should not be disposed of via wastewater or household waste.

Ask your pharmacist how to dispose of medicines no longer required. These measures will help to protect the environment.

Product Description

- What it looks like

White colour, smooth application and sticky cream with characteristic odor.

- Ingredients

- Active ingredients:

Menthol, Methyl Salicylate

- Inactive ingredient:

Cetostearyl alcohol, cetomacrogol 1000, turpentine oil, eucalyptus oil 80%, liquid paraffin, chlorocresol, purified water

- MAL number:

MALXXXXXXXXXC

Manufacturer

Syarikat Wen Ken Drug Sdn Bhd

24, Jalan Lambak, Taman Johor, 81200

Johor Bahru, Johor, Malaysia.

Product Registration Holder

Wen Ken Marketing (M) Sdn Bhd

24, Jalan Lambak, Taman Johor,

81200 Johor Bahru, Johor, Malaysia.

Date of revision

06/08/2026

Serial Number

NPRA (R2) 26/163